

FORD ROAD HOUSING CO-OP

# Good Neighbour Policy

## **Purpose of this Policy**

To provide members, guests and visitors with a guideline for peaceful living in keeping with the Good Neighbour Statement.

## **Statement:**

1. A member will not deliberately or knowingly permit or keep anything or anyone in their unit which will directly or indirectly impact other members' safety, health, or personal enjoyment of their unit. A member shall also not create a legal or financial liability for Ford Road Housing Co-op.
2. Members are requested to be considerate of their neighbours at all times. Quiet hours are 10:00pm to 7:00am Monday through Sunday.
3. The member will not permit any person living in or visiting the unit to use the unit in any way or engage in conduct which interferes with or disturbs other members' quiet and peaceful enjoyment of the co-op or unreasonably interferes with other members of the Co-op by sound, odor, conduct or any other activity.

## **Procedures:**

1. Where possible, the member shall first talk to the offending member regarding the issue to see if the complaint can be resolved.
2. If a resolution is not forthcoming under #1, the member must complete a "Member Complaint Form" and submit to the Good Neighbour Committee concerning their issue.
3. The Good Neighbour Committee will review the matter and make a decision. This decision will be presented to the Board of Directors for ratification then both members will be informed of the decision and what action will be taken.

This policy replaces all previous policies.

Approved by general membership at AGM on November 4, 2015